

# Conflict Resolution, Transformation and Peace Building

## COURSE OVERVIEW

This course provides participants involved in peace and security issues or those that work in conflict environments with a clear understanding of the principles and processes necessary to prevent, manage and resolve conflict in a sustainable manner.

## WHO SHOULD ATTEND?

This course is ideal for government officials, community leaders, NGO and civil society workers, peacebuilding practitioners, humanitarian and development professionals, security personnel, social workers, educators, and anyone involved in managing or resolving conflict. It is also suitable for individuals working in post-conflict recovery, policy-making, or those seeking to enhance their skills in mediation, dialogue facilitation, and conflict transformation.

## COURSE OUTCOMES

Delegates will gain the knowledge and skills to:

- Apply key principles of conflict prevention, management and resolution to help transform conflict and build peace.
- Improve organizational impact on conflict resolution and peacebuilding objectives.
- Engage stakeholders and mobilize support to promote sustainable peace.
- Analyze, enhance and evaluate performance.
- Understand sources of conflict, conflict escalation & conflict mapping.
- Principles on the prevention of armed conflict, peacemaking and peacebuilding.

## KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- Foundations of conflict resolution and peacebuilding
- Understanding the causes and dynamics of conflict
- Conflict analysis tools and frameworks
- Mediation, negotiation, and dialogue facilitation techniques
- Strategies for conflict transformation and sustainable peace
- Role of gender, culture, and identity in conflict
- Community-based approaches to peacebuilding
- Designing and implementing peacebuilding programs
- Case studies from local and international peace initiatives

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded