Critical Thinking: Strategic and Effective Decision Making

COURSE OVERVIEW

This course equips professionals with the tools and mindset required to think critically, evaluate complex information, and make strategic decisions with confidence. In a fast-paced and uncertain world, effective decision-making is a vital leadership and operational skill that influences outcomes at every level.

Delegates will learn how to analyse problems from multiple angles, challenge assumptions, apply logic and reasoning, and choose solutions that align with organizational goals. Real-life scenarios and hands-on exercises ensure practical application across roles and industries.

WHO SHOULD ATTEND?

This course is suitable for Managers, Supervisors, Team Leaders, Analysts, Project Managers, Policy Makers, and all professionals responsible for problem-solving, planning, and making decisions that impact team or organizational performance.

COURSE OUTCOMES

Delegates will gain knowledge and skills to:

- Apply structured frameworks for critical and strategic thinking
- Identify biases, assumptions, and logical fallacies in decision-making
- Break down complex problems and analyze key variables
- Evaluate risks and benefits of alternative solutions
- Make well-informed, data-driven, and value-aligned decisions
- Communicate decisions effectively and justify chosen courses of action

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- Understanding the principles of critical and analytical thinking
- Tools for root cause analysis, stakeholder mapping, and decision matrices
- Balancing intuition and logic in high-pressure situations
- Avoiding common thinking traps and groupthink
- Using data and evidence to support strategic choices
- Practical case studies in operations, leadership, and policy
- Decision-making simulations and real-time problem-solving exercises

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.
1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded