Risk Management in Electronic Banking

COURSE OVERVIEW

As digital banking continues to expand, so do the risks associated with electronic financial services. This course equips banking and financial professionals with the knowledge and tools to identify, assess, and mitigate risks in electronic banking operations, including cybersecurity threats, fraud, data breaches, and regulatory non-compliance.

Delegates will explore global best practices in managing operational, reputational, legal, and strategic risks tied to internet banking, mobile platforms, digital payments, and fintech partnerships.

WHO SHOULD ATTEND?

This course is ideal for Electronic Banking Managers, Risk Managers, Compliance Officers, IT and Security Officers, Internal Auditors, Operations Managers, and Banking Executives responsible for managing or overseeing e-banking platforms and digital transformation.

COURSE OUTCOMES

Delegates will gain knowledge and skills to:

- Identify key risks associated with electronic banking systems
- Apply frameworks for assessing and mitigating cyber and fraud risks
- Strengthen controls for digital transactions, authentication, and access management
- Implement regulatory and compliance measures related to electronic banking
- Respond to security breaches and build incident management plans
- Design a risk-based approach to electronic banking product development and operations
- Integrate risk management into the digital banking strategy

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- Cybersecurity threats in mobile and internet banking
- Risk mitigation techniques for digital payments and customer data
- Authentication, encryption, and secure access protocols
- Regulatory compliance (e.g., PSD2, GDPR, NDPR, CBN guidelines)
- Common fraud schemes and red flags in digital banking
- Customer risk profiling and transaction monitoring tools
- Case studies from banks managing operational and reputational e-risk
- Risk response planning and recovery strategies for e-banking failures

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.
1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded