

Strategic Public Governance and Workplace Innovation

COURSE OVERVIEW

This course explores how public sector institutions can strengthen governance systems while embracing innovation to drive performance, transparency, and citizen-centred service delivery. It focuses on integrating strategic thinking, policy reform, and workplace innovation to ensure public organizations remain agile, accountable, and forward-looking.

Delegates will gain practical tools to enhance governance structures, foster a culture of innovation, and lead organizational change. Topics include public value creation, cross-sector collaboration, digital transformation, and inclusive leadership—all critical for achieving sustainable development outcomes

WHO SHOULD ATTEND?

This course is suitable for Government Executives, Public Sector Leaders, Policy Makers, Innovation and Strategy Officers, HR Directors, Governance Consultants, and Managers responsible for driving reform, innovation, or organizational development in public institutions.

COURSE OUTCOMES

Delegates will gain knowledge and skills to:

- Understand the principles and frameworks of modern public governance
- Foster workplace innovation to improve public service outcomes
- Align institutional strategies with national priorities and global best practices
- Apply change management techniques for administrative reform
- Leverage technology and cross-sector partnerships to drive innovation
- Build inclusive, accountable, and performance-driven public sector cultures

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded