

Conflict Resolution, Peacebuilding, and Transformational Leadership

COURSE OVERVIEW

This course provides knowledge, and recent strategies needed to effectively address conflicts, foster peace, and lead with vision in complex and dynamic environments. It explores the root causes of conflict, methods of negotiation and mediation, peace building frameworks, and the principles of transformational leadership that inspire trust, resilience, and collaboration. Through interactive sessions, case studies and simulations, participants will gain practical tools to navigate conflict situations, drive positive change, and cultivate sustainable peace within organizations and communities.

WHO SHOULD ATTEND?

This course is designed for leaders, managers, policymakers, diplomats, peace practitioners, security professionals, humanitarian actors, and community leaders who are directly involved in conflict management, peace processes, or organizational transformation. It is also highly relevant for professionals seeking to strengthen their leadership capacity in contexts where conflict resolution and peace building are critical to long term success.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Understand the nature and sources of conflict in diverse contexts.
- Apply effective communication and negotiation techniques to resolve conflicts.
- Utilize mediation and facilitation skills for peacebuilding processes.
- Develop transformational leadership abilities that foster collaboration and reconciliation.
- Design strategies for sustainable peace and community healing.
- Navigate cultural, social, and political dimensions influencing conflict and resolution.
- Build capacity for managing group dynamics, promoting inclusion, and addressing systemic issues.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- Basics of strategic risk management specific to the digital era.
- Identification and analysis of emerging digital risks including cyber threats.
- The role of data analytics and AI in proactive risk detection and mitigation.
- How to integrate risk management with organizational strategy and governance.
- Scenario planning and adaptive response strategies for complex environments.
- Developing resilience through continuous risk awareness and training.
- Leveraging technology and innovation to enhance risk response capabilities.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded