

Crisis Leadership, Contingency Planning, and Evacuation Strategies

COURSE OVERVIEW

This course is designed to equip leaders and decision makers with the skills and frameworks required to anticipate, prepare for and respond effectively to high impact crises. Participants will gain practical insights into developing robust contingency plans, coordinating evacuation procedures, and leading under pressure, while learning how to minimize risks, safeguard lives, and ensure organizational resilience in the face of emergencies. Through case studies, scenario base learning, and interactive simulations, the course provides a blend of theory and practice to strengthen leadership competence in crisis environments.

WHO SHOULD ATTEND?

This course is tailored for executives, senior managers, emergency response coordinators, security professionals, government officials and organizational leaders responsible for crisis management, business continuity, and safety operations. It is also valuable for professionals in critical infrastructure, energy, transportation, healthcare, and other sectors where proactive crisis preparedness and effective evacuation strategies are essential.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Demonstrate strong leadership skills in high-pressure crisis situations.
- Develop and implement comprehensive contingency and evacuation plans.
- Apply decision-making frameworks for rapid and effective response.
- Coordinate cross-functional teams and stakeholders during crises.
- Build resilience and enhance organizational preparedness for future emergencies.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- Principles and practices of crisis leadership and decision-making under pressure.
- How to develop and implement effective contingency and evacuation plans.
- Roles and responsibilities within crisis management teams and committees.
- Communication strategies during crisis, including internal and public messaging.
- Techniques for risk assessment, scenario planning, and resilience building.
- Practical application through case studies, simulations, and real-world exercises.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded