

Digital Policy Implementation and Oversight in the Public Sector

COURSE OVERVIEW

This course provides comprehensive framework that equip participants with the tools and frameworks to design, implement, and oversee digital policies effectively. The curriculum explores how digital transformation, data governance, and regulatory frameworks reshape public service delivery, while addressing challenges such as transparency, accountability, cybersecurity, and citizen engagement. Delegates will learn how to translate digital policy goals into actionable programs, monitor their impact, and align them with international governance principles such as OECD (Organization for Economic Co-operation and Development) digital policy guidelines and UN e-Government frameworks.

WHO SHOULD ATTEND?

This course is designed for public administrators, policymakers, government executives, compliance officers, digital transformation leaders, IT and e-Government project managers. It is equally valuable for governance professionals, consultants, regulators, and civic technology leaders seeking to improve policy oversight in digital-first public institutions.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Understand the role of digital policies in modern public administration.
- Apply frameworks for effective policy design, implementation, and oversight.
- Leverage data governance and digital tools to enhance transparency.
- Analyze the challenges and risks associated with digital initiatives.
- Align digital policy initiatives with OECD and UN e-Government principles.
- Build accountable, citizen-focused, and future-ready public institutions.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- Digital policy design and oversight in the public sector.
- Risk management strategies in digital implementation.
- Case studies on governments implementing successful digital policies.
- The practical tools for monitoring, evaluation, and policy impact assessment.
- Digital policy frameworks and UN e-Government benchmarks.
- The impact of emerging technologies (AI, blockchain, IoT) on public policy.
- Strategies for enhancing accountability, transparency, and citizen trust.
- Executive insights into the future of digital governance in public administration.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate.
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded.