

## Monitoring, Evaluation & Performance Measurement in PPPs

This course explains how Monitoring, Evaluation, and Performance Measurement (MEPM) systems are used throughout the PPP project lifecycle. It covers advanced methods for data-driven decision-making and contract performance reviews to boost efficiency. The course teaches how to set strong performance indicators, KPIs, and reporting systems. These enable governments and private partners to track progress and outcomes effectively, ensuring project sustainability and resilience. Participants will explore digital tools, smart tech, and real-time analytics that improve monitoring and public service delivery.

### WHO SHOULD ATTEND?

This course is designed for PPP unit officials, auditors, regulators, project managers, and contract managers in government ministries and agencies, project finance and infrastructure monitoring professionals, evaluators, and compliance officers in PPP and infrastructure projects. It is equally highly valuable for representatives from development finance institutions, multilateral agencies, private sector investors, concessionaires, facility managers, academics and consultants interested in PPP monitoring systems and policy research.

### COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Design comprehensive monitoring frameworks aligned with PPP lifecycle phases.
- Implement data collection and reporting systems that ensure transparency and accountability.
- Apply performance-based evaluation methodologies to assess contract compliance.
- Integrate digital and smart technologies into PPP monitoring frameworks.
- Conduct independent project evaluations and performance audits.
- Ensure value-for-money and public interest through performance-based management.

### KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- The conceptual and operational link between monitoring, evaluation, and performance measurement in PPPs.
- How to design and implement effective M&E systems tailored to PPP project lifecycles.
- Best practices for developing and applying SMART KPIs across different PPP sectors.
- The use of digital dashboards, IoT, and data analytics for real-time PPP monitoring.
- Performance-based payment mechanisms and contractual performance indicators.
- The institutional roles and responsibilities in PPP monitoring and evaluation.
- Techniques for assessing social, economic, and environmental impacts of PPPs.
- Global standards and benchmarking systems (such as ISO 21500 and World Bank frameworks).

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate.
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded.