

Managing Protest and Disorder

COURSE OVERVIEW

The course prepares law enforcement, security personnel, and public safety officials with an understanding of how to handle protests, riots, and public disturbances effectively. It explores crowd psychology, de-escalation methods, legal considerations, and tactical response strategies. Through a combination of theoretical instruction, hands-on exercises, and scenario-based simulations, participants gain the skills required to manage complex and evolving public order situations.

WHO SHOULD ATTEND?

The course is specifically designed for law enforcement officers, riot control units, security personnel, public safety officials, crowd management teams, emergency response agencies, government authorities, and military personnel involved in civil unrest operations.

COURSE OUTCOMES

Delegates will gain knowledge and skills to:

- Understand crowd psychology and behavior during protests and riots.
- Apply de-escalation techniques to manage public disorder effectively.
- Implement legal frameworks governing protest management and law enforcement response.
- Develop tactical strategies for handling large crowds and volatile situations.
- Coordinate multi-agency responses for maintaining public order.
- Assess risks and implement mitigation measures to prevent escalation.
- Navigate ethical considerations in managing protests and civil unrest.
- Execute scenario-based training to enhance operational readiness.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- Crowd psychology and behavior analysis
- De-escalation and conflict resolution techniques
- Legal frameworks and law enforcement protocols
- Tactical response strategies for public disorder
- Multi-agency coordination and crisis management
- Risk assessment and escalation prevention
- Ethical considerations in protest management
- Scenario-based training and real-world simulations

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded