

The Millennial Leader: Accelerated Leadership Skills

COURSE OVERVIEW

As a result of the multi-aged groups present in today's workforce, the default leadership style used by most leaders needs to be replaced with a more effective leadership style.

This course addresses the skills and tools needed to be successful as a millennial leader. Delegates will be equipped with the knowledge to enhance personal and team performance, job satisfaction, leading and coaching within the team, and how to achieve continuous individual and team learning.

WHO SHOULD ATTEND?

This course is designed for Team leaders, senior managers, and executives from public and private sector organizations, as well as those who wish to develop their leadership skills.

COURSE OUTCOMES

Delegates will gain knowledge and skills to:

- Identifying your organization's workforce group
- Communication styles of a millennial leader
- Emotional intelligence and its application
- The use of technology to communicate and influence your team
- Essential leadership approach of a millennial leader
- Identifying the difference between their personal preference and that of others
- The right mentorship approach

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- How to lead across a multigenerational workforce
- Core communication styles of effective millennial leaders
- Emotional intelligence for team influence and trust
- Using **Slack or Microsoft Teams** to drive engagement and manage virtual teams
- Aligning personal and team leadership styles
- Applying the **GROW model** for impactful mentorship and coaching
- Coaching techniques for developing emerging leaders
- Practical case studies from top-performing teams
- Leveraging tools like **Officevibe** or **15Five** for real-time feedback
- How to build agile, high-performing teams

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded