

MB-300T00 Microsoft Dynamics 365: Core Finance and Operations

COURSE OVERVIEW

Dynamics 365 Finance and Operations apps include, but are not limited to, Dynamics 365 Finance, Dynamics 365 Supply Chain Management, and Dynamics 365 Supply Chain Management, Manufacturing. This foundational course provides students with the important first steps in automating and modernizing both global financial and supply chain operations.

WHO SHOULD ATTEND?

The MB-300T00 Microsoft Dynamics 365: Core Finance and Operations course is tailored for IT professionals and administrators implementing or supporting Dynamics 365 Finance and Operations. It is suitable for functional and technical consultants who gather and analyze business requirements and translate them into business processes and solutions. The course also targets individuals responsible for configuring, managing, and supporting Dynamics 365 Finance and Operations environments, including those specializing in finance, manufacturing, and supply chain management. Additionally, business professionals seeking to optimize finance and operations using Dynamics 365 will benefit from this training.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Navigate and efficiently use search, filtering and queries
- Use operational workspaces
- Work with Business Document Management
- Work with record templates
- Integrate Power BI with Dynamics 365 Finance and Operations apps
- Personalize workspaces
- Run and analyze security reports
- Create and use workflow for approval
- Work with Organization Hierarchy and its purposes
- How to use personalization feature
- Use Data Management workspace
- Create and use and entity templates
- Import and export data and manage data by using Office Integration

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand how to:

- Configure marketing settings, domain authentication, and GDPR compliance.
- Manage leads, lead scoring, and LinkedIn Lead Gen integration
- Design marketing forms, pages, and subscription centers
- Build targeted segments and lists
- Set up and launch customer journeys
- Create marketing emails, events, and webinars
- Use Dynamics 365 Customer Voice for surveys
- Analyze marketing insights and campaign performance
- Complete hands-on practical exercises
- Prepare for the MB-220 certification exam

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded



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