MB-920T00 Microsoft Dynamics 365 Fundamentals (ERP)

COURSE OVERVIEW

This course will provide you with a broad introduction to the finance and operations capabilities of Dynamics 365. You will become familiar with the concept of enterprise resource management (ERP), as well as each of the finance and operations apps, including Dynamics 365 Supply Chain Management, Dynamics 365 Finance, Dynamics 365 Commerce, Dynamics 365 Human Resources, and the ERP capabilities of Dynamics 365 Project Operations. This course will include lecture as well as hands-on-labs.

WHO SHOULD ATTEND?

People in different roles and at various stages in their careers can benefit from this fundamentals course. This includes IT professionals, business stakeholders and others who want to be exposed to the finance and operations capabilities of Dynamics 365, students, recent graduates, and people changing careers who want to leverage Dynamics 365 to move to the next level

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Describe the common features of the finance and operations apps.
- Describe the general capabilities of Dynamics 365 Supply Chain Management.
- Describe the warehouse and inventory management, manufacturing and asset management capabilities.
- Discuss Dynamics 365 Finance core capabilities.
- Discuss general ledger, accounts payable and accounts receivable.
- Discuss expense management, fixed asset management, and budgeting.
- Discuss Dynamics 365 Commerce.
- Discuss the core capabilities of Dynamics 365 Human Resources.
- Discuss personnel management capabilities.
- Discuss the project lifecycle management capabilities in Dynamics 365 Project Operations.
- Explore the project planning and execution capabilities of Dynamics 365 Project Operations.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- Dynamics 365 ERP features and benefits.
- Core apps like Finance, Supply Chain, Commerce, and HR.
- How to explore shared features including reporting, AI, and integration.
- Getting familiar with the role-based security model.
- Review of deployment options and architecture.
- Power Platform integration with Dynamics 365.
- How Dynamics 365 supports digital transformation.
- How to prepare for the MB-920 certification exam.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.
1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded