

Improving Public Sector Governance and Accountability Performance

COURSE OVERVIEW

This course offers a comprehensive framework for reinforcing governance structures, increasing transparency, and enhancing accountability within public sector institutions. Participants will delve into governance architectures, performance measurement techniques, risk management strategies, anti-corruption measures, open data initiatives, and approaches to citizen engagement. Participants will through case studies, policy simulations, and governance assessments acquire practical skills to design, implement, and evaluate reforms that foster public value, integrity, and resilience, while balancing efficiency, legal compliance, and ethical standards.

WHO SHOULD ATTEND?

This course is designed for a variety of public sector professionals committed to enhancing governance and accountability within government institutions. It is ideal for policymakers, senior public administrators, and government managers responsible for designing and implementing governance frameworks. Auditors, compliance officers, and performance management specialists will gain valuable skills in promoting transparency and accountability. The course also benefits civil society leaders, watchdog organizations, and consultants engaged in strengthening public sector governance. Additionally, it is suited for legal advisors and regulatory officials tasked with overseeing adherence to governance standards and fostering ethical public administration.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Identify governance gaps and accountability challenges within public sector programs.
- Apply performance measurement and data analytics to assess efficiency, effectiveness, and impact.
- Design and implement anti-corruption controls, risk management strategies, and internal controls.
- Develop transparency mechanisms, stakeholder engagement plans, and compliant reporting systems.
- Communicate governance rationales and outcomes clearly to diverse audiences.
- Evaluate reforms using relevant metrics and feedback loops to drive continuous improvement.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- An assessment of current structures, processes, and cultures to identify improvement opportunities.
- Governance failures and successes across procurement, budgeting, service delivery, and regulatory oversight.
- Methods for measuring outcomes, benchmarks, and data-informed decision-making.
- Frameworks for ethical analysis, conflict-of-interest management, and integrity programs.
- Mechanisms for open data, citizen feedback, reporting, and independent oversight.
- Strategies for inclusive consultation, governance reform coalitions, and public trust-building.
- Policy reform proposal with implementation plan, monitoring indicators, and impact assessment.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded