Business Process Reengineering with ERP

COURSE OVERVIEW

This course is a strategic management approach that focuses on redesigning and optimizing core business processes by leveraging the capabilities of Enterprise Resource Planning (ERP) systems. It combines the principles of BPR with ERP system capabilities to optimize workflows, reduce inefficiencies, enhance operational agility, and provide customer satisfaction. The course guides participants through process mapping, analysis, redesign, and effective change management, highlighting how ERP technology supports automation and process integration to deliver measurable business value.

WHO SHOULD ATTEND?

This course is designed for business analysts, business leaders, process improvement specialists, ERP consultants, IT managers, operations managers, and organizational leaders who are responsible for process optimization, digital transformation, or ERP implementation. It is also valuable for professionals seeking to understand how ERP can support large-scale business process change and integration.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:
- Explain the principles of business process reengineering and ERP integration.
- Analyze and map existing business processes for improvement.
- Leverage ERP functionalities to streamline operations and eliminate inefficiencies.
- Align redesigned processes with organizational strategy and objectives.
- Apply change management techniques to ensure successful ERP adoption.
- Evaluate ERP implementation outcomes and measure process performance.
- Use case studies and best practices to guide process transformation initiatives.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;
- Fundamentals of business process reengineering.
- Role of ERP in enabling process transformation.
- Techniques for process mapping and gap analysis.
- ERP-driven workflow automation and integration.
- Change management strategies for ERP projects.
- Performance metrics for measuring reengineered processes.
- Case studies of successful ERP-enabled transformation.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.
1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded