

# Command and Control of Serious Rail and Transport Emergencies

## COURSE OVERVIEW

Command and Control of Serious Rail and Transport Emergencies is designed to equip participants with the knowledge, skills, and confidence to effectively manage major incidents within the rail and wider transport sector. The course focuses on the principles of emergency command and control, decision-making under pressure, inter-agency coordination, communication strategies, and application of structured incident management frameworks. Through practical simulations and scenario-based learning, participants will gain the confidence, leadership capability, and situational awareness needed to coordinate efficient, safe, and collaborative responses to complex transport emergencies.

## WHO SHOULD ATTEND?

This course is intended for rail and transport industry professionals, including operations managers, emergency planners, incident response leaders, safety officers, and those in command roles during transport emergencies. Senior staff from emergency services, regulatory authorities, and partner agencies can also benefit from the course.

## COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Apply structured command and control principles in the management of serious rail and transport emergencies.
- Demonstrate effective decision-making and leadership under time-critical conditions.
- Coordinate multi-agency responses to ensure safety, efficiency, and continuity of operations.
- Communicate clearly and assertively in high-pressure environments.
- Evaluate and implement lessons learned from real-world case studies and best practice frameworks.

## KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- Realistic scenario-based exercises simulating serious rail and transport emergencies.
- Practical tools for effective incident command, communication, and coordination.
- Insights from industry experts and case studies of past major incidents.
- Emphasis on leadership, decision-making, and resilience under pressure.
- Networking opportunities with peers from across the rail, transport, and emergency response sectors.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded