

Crisis, Risk and Incident Management for Security Leaders

COURSE OVERVIEW

This course is about equipping security leaders with the essential skills to manage crises, assess risks, and coordinate incident responses effectively. It focuses on developing leadership capabilities for rapid decision-making, strategic planning, and crisis communication during emergencies. It provides a practical framework for identifying risks, planning and executing incident response strategies, and leading teams through high-pressure scenarios. Participants will learn how to mitigate threats, lead multi-agency teams, and maintain organizational resilience under pressure. The course combines theory with practical exercises, preparing participants to navigate complex and high-stakes situations confidently.

WHO SHOULD ATTEND?

Senior security professionals, managers, and leaders responsible for safeguarding people, assets, and operations within their organizations. It is also highly relevant for corporate security officers, emergency response coordinators, business continuity specialists, and executives seeking to strengthen their organization's preparedness and leadership capability in times of crisis.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Assess and prioritize risks impacting organizational security and operations.
- Design and implement robust incident response and crisis management plans.
- Lead cross-functional teams effectively during emergencies.
- Communicate decisively with stakeholders under high-pressure conditions.
- Strengthen organizational resilience through proactive planning and continuous improvement.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- How to build and apply effective crisis management frameworks.
- Why early risk identification and mitigation strengthen resilience.
- How to set up command, control, and communication systems.
- When to activate response plans and deploy emergency teams.
- How to make clear, fast, and accountable decisions under pressure.
- Why stakeholder and media communication are vital during crises.
- How to align business continuity with security strategies.
- When to review incidents and apply lessons for future readiness.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded