

# Critical Incident Preparedness for Schools, Campuses, and Corporates

## COURSE OVERVIEW

This course focuses on preparing schools, campuses, and corporate environments to handle critical incidents effectively. It addresses risk evaluation, emergency planning, crisis communication, and coordinated response tailored specifically for educational and business settings. Participants will acquire the needed skills to create and execute emergency response plans, manage incidents on-site, communicate clearly, and provide support to affected individuals. Practical exercises and industry best practices will also enhance readiness to minimize disruption and promote swift recovery from emergencies.

## WHO SHOULD ATTEND?

This course is intended for school administrators, teachers, faculty members, campus security staff, corporate managers, HR professionals, emergency response teams, and anyone responsible for the safety and well-being of individuals in educational or corporate settings. It is also beneficial for leaders seeking to strengthen organizational preparedness and resilience against unforeseen threats.

## COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Develop and implement tailored critical incident preparedness plans.
- Recognize and respond appropriately to a wide range of emergencies.
- Coordinate effectively with stakeholders, first responders, and internal teams.
- Enhance resilience and recovery measures post-incident.
- Foster a culture of safety, awareness, and preparedness in their organizations.

## KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- How to design and implement effective critical incident preparedness plans.
- Why early threat detection and prevention reduce crisis impact.
- How to coordinate emergency responses across teams and stakeholders.
- When to activate lockdowns, evacuations, or shelter-in-place procedures.
- How to manage communication during incidents to ensure clarity and calm.
- Why collaboration with law enforcement and first responders is crucial.
- How to train staff, students, and employees for situational awareness and safety.
- When to conduct debriefs and post-incident reviews to improve readiness.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded