

Microsoft Dynamics 365 for Finance and Operations

COURSE OVERVIEW

The Microsoft Dynamics 365 for Finance and Operations course cover core financial management, supply chain, procurement, and operational functionalities, as well as advanced features such as security configurations, workflow design, and data migration strategies. It provides participants with comprehensive skills to effectively use and implement Microsoft Dynamics 365 Finance and Operations applications. Through a combination of lectures, practical labs, and real-world examples, participants will learn how to analyze business requirements and design appropriate solutions using Dynamics 365 tools, including Lifecycle Services (LCS) and Power Platform integrations to drive organizational efficiency and digital transformation.

WHO SHOULD ATTEND?

This course is ideal for finance professionals, operations managers, IT consultants, business analysts, and functional consultants who are involved in implementing, managing, or supporting Microsoft Dynamics 365 Finance and Operations solutions. It is also suitable for those preparing for certification and looking to strengthen their practical knowledge of this ERP platform.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Identify and use common features and functionalities of Dynamics 365 Finance and Operations.
- Configure system security, business processes, and user options.
- Design and create automated workflows to streamline operations.
- Plan and execute data migration strategies effectively.
- Utilize Lifecycle Services (LCS) tools for efficient solution implementation and management.
- Integrate Power Platform services to extend Dynamics 365 capabilities.
- Analyze business standards and translate them into optimized Dynamics 365 solutions.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand;

- An overview of Dynamics 365 Finance and Operations applications and workspaces.
- Use of operational features including document management, searches, and filters.
- Security configuration and user role management.
- Workflow design and process automation.
- Data migration planning and execution techniques.
- Lifecycle Services (LCS) for application lifecycle management.
- Integration with Microsoft Power Platform tools.
- Practical labs to apply theoretical knowledge in simulated business scenarios.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded