

Post-Incident Recovery, Business Continuity, and Lessons Learned

COURSE OVERVIEW

This course covers key aspects of post-incident recovery, business continuity, and lessons learned to ensure organizations can effectively bounce back from crises. It teaches how to plan and implement recovery strategies, conduct thorough lessons learned exercises, and integrate continuous improvement practices. It further emphasizes building organizational resilience, capturing lessons from past incidents, and applying best practices to enhance future crisis response and recovery efforts. Participants will learn to assess damage, prioritize recovery actions, and develop resilient business continuity plans.

WHO SHOULD ATTEND?

This course suits recovery managers, business continuity planners, emergency personnel, government officials, risk specialists, and organizational leaders. It also benefits consultants and NGO staff involved in recovery and resilience. Participants who come from sectors such as public safety, infrastructure, healthcare, and critical services, aiming to improve post-incident recovery and continuity, will also find this course valuable.

COURSE OUTCOMES

Delegates will gain the skills and knowledge to:

- Understand the principles of post-incident recovery and effective response planning.
- Develop and implement business continuity and disaster recovery strategies.
- Conduct thorough post-incident reviews to capture lessons learned.
- Strengthen organizational resilience against future incidents.
- Improve coordination and communication across teams during recovery.

KEY COURSE HIGHLIGHTS

At the end of the course, you will understand:

- Real-world case studies on incident recovery and business continuity.
- Step-by-step guidance on building resilient recovery frameworks.
- Practical templates and tools for post-incident documentation.
- Strategies for ensuring regulatory and compliance alignment.
- Best practices for fostering a culture of continuous improvement.

All our courses are dual-certificate courses. At the end of the training, the delegates will receive two certificates.

1. A GTC end-of-course certificate
2. Continuing Professional Development (CPD) Certificate of completion with earned credits awarded